

- 1 **The effect of national culture on pro-environmental behavioural intentions of tourists in**
- 2 **the UK and China**
- 3

4 **Abstract**

5 National culture can affect consumer behaviour, but there is limited empirical evidence to
6 establish the exact magnitude of this effect in particular consumption contexts and in specific
7 consumption markets. This paper contributes to knowledge by exploring and comparing the
8 extent to which national culture may contribute to pro-environmental behaviour of tourists in
9 the UK and China. By drawing upon the five dimensions or values of national culture
10 proposed by Hofstede, Schwartz and Trompenaars and Hampden-Turner (Individualism,
11 Power distance, Long-term Orientation, Harmony and Indulgence) and by applying the
12 Partial Least Squares Structural Equation Modeling, the study establishes the causal
13 relationships between the cultural backgrounds of tourists, their environmental knowledge,
14 pro-environmental attitudes and pro-environmental behavioural intentions. The implications
15 for policy-making, management and future research are discussed.

16

17 **Keywords**

18 National culture, pro-environmental attitudes, pro-environmental behavioural intentions,

19 China, UK

20

21 **Highlights**

- 22 • Explores the effect of national culture on pro-environmental attitudes of tourists
- 23 • Compares the consumption markets of the UK and China
- 24 • Reveals the negative effect of individualism on pro-environmental attitudes
- 25 • Finds the positive effect of high power distance on pro-environmental attitudes
- 26 • These relationships can predict pro-environmental behavioural intentions of tourists

27

28 **1. Introduction**

29 The rapid development of global tourism brings about substantial environmental impacts,
30 such as carbon emissions (Peeters and Dubois 2010), water consumption (Gössling 2015) and
31 waste generation (Filimonau and De Coteau 2019). Urgent mitigation of these impacts is
32 necessary for transition to a truly ‘green’ tourism economy (Reddy and Wilkes 2015).
33 Mitigation can be achieved via economic incentives, regulatory interventions and
34 technological advancements (Filimonau and Högström 2017). Further, voluntary changes in
35 consumer behaviour can drive more environmentally-benign tourism (UNWTO 2007) and
36 facilitating these changes provides a crucial mitigation opportunity for policy-makers and the
37 industry to embrace (Budeanu 2007; Gössling *et al.* 2012; Juvan and Dolnicar 2017).

38 Pro-environmental tourist behaviour as a driver of the ‘green’ tourism economy
39 represents a well-established research object (Lee and Jan 2015; Han *et al.* 2016; Su and
40 Swanson 2017). Previous studies on this topic have shown that while tourists may have a
41 good understanding of the environmental impacts of tourism, this understanding does not
42 always translate into pro-environmental attitudes, let alone pro-environmental behavioural
43 intentions (Kim and Filimonau 2017). This has prompted a call for research to understand the
44 factors that can enhance pro-environmental attitudes of tourists (Leonidou *et al.* 2014). Such
45 research is important as capitalizing upon the determinants of pro-environmental tourist
46 attitudes can trigger more environmentally-benign behavioural intentions with subsequent
47 more responsible tourist behaviour, thus ultimately benefiting the sustainable tourism
48 development nationally, as well as internationally (Chiu *et al.* 2014).

49 National culture can drive consumer attitudes and subsequent behaviour (Craig and
50 Douglas 2006). The role of national culture in shaping behavioural patterns of tourists has
51 long been recognised (Moscardo 2004), but the issue remains under-studied (Kang and
52 Moscardo 2006). In particular, merging national culture and pro-environmental tourist
53 attitudes in an attempt to understand the impact of the former on the latter has rarely been
54 empirically examined while there is growing evidence suggesting it can be significant (Nejati
55 *et al.* 2015; Kim and Filimonau 2017; Filimonau *et al.* 2018).

56 This study contributes to a better understanding of the role of national culture in
57 shaping pro-environmental attitudes and behavioural intentions in tourism. To this end, it
58 evaluates how certain, environment-related, dimensions of major national cultural theories
59 influence pro-environmental attitudes of tourists. Further, it analyses how these
60 pro-environmental attitudes drive pro-environmental behavioural intentions and establishes
61 the cross-cultural differences by comparing tourists in the UK and China. The focus on these
62 two countries is deliberate given the substantial share they occupy in the global tourism
63 market (UNWTO 2018).

64 By comparing the national cultures of the UK and China, the study established the
65 negative effect of individualism and the positive effect of high power distance on
66 pro-environmental attitudes of tourists from these two countries. It further revealed the
67 positive, yet statistically insignificant, effect of long-term orientation and harmony on
68 pro-environmental attitudes of tourists. Lastly, the effect of indulgence was found
69 insignificant. It is argued that the above relationships can aid policy-makers, industry

70 practitioners and academics in predicting pro-environmental behavioural intentions of tourists
71 in the UK and China.

72

73 **2. Literature review and the development of hypotheses**

74 *2.1. Environmental knowledge, pro-environmental attitudes, pro-environmental* 75 *behavioural intentions and pro-environmental behaviour in tourism*

76 Consumption leads to environmental degradation (Vlek and Steg 2007) and substantial
77 efforts have been applied to understand consumer behaviour in order to mitigate the growing
78 environmental footprint of irresponsible consumption (Ryan and Deci 2000; Gintis *et al.*
79 2003; Reis *et al.* 2000). The outcome of past research offers a rather limited comprehension
80 of consumer behaviour given its complexity (Galalae and Voicu 2013) and significant
81 variations in the patterns of consumer behaviour have been established across the different
82 consumption contexts and in the different consumption markets (Wells 2014). In the tourism
83 context, tourist behaviour is more complicated than the generic consumer behaviour (Van
84 Vuuren and Slabbert 2011). The intangible and experiential nature of travel makes tourists
85 more engaged in leisure activities and prompts them to showcase certain behavioural patterns
86 at different stages of travel consumption, i.e. before, during and after traveling (Yoo and
87 Chon 2008). March and Woodside (2005) define consumer behaviour in tourism as the way
88 tourists behave according to their attitudes towards a certain product, and how they convey
89 their response by using that product (or refusing its use). Tourist behaviour is a result of
90 complex decision-making which involves complicated psychological (internal) and

91 environmental (external) variables (Sirakaya and Woodside 2005). An in-depth understanding
92 of the complexities and interrelationships between these variables represents an important
93 research challenge (Castro *et al.* 2007).

94 A number of conceptual models and theories have attempted to predict tourist
95 behaviour, with the theory of planned behaviour (TPB) and the theory of reasoned action
96 (TRA) being the most popular (Moutinho 1987). TPB contends that a behavioural intention is
97 formed by the attitude, subjective norm, and perception of behavioural control among tourists
98 (Ajzen 2002). It extends TRA by incorporating the perception of behavioural control into a
99 set of variables under review. TRA overlooks the behavioural control of TPB under the
100 assumption that people have volitional control over the behaviour of interest (Kollmuss and
101 Agyeman 2002). Although the validity of the TPB model has been acknowledged through its
102 application in various consumption contexts (Venkatesh *et al.* 2003; Baker *et al.* 2007;
103 Liobikienė *et al.* 2016), it is deemed too simplistic to study tourist behaviour in the context of
104 climate change (Anable *et al.* 2006). The latter is characterised by larger complexity which is
105 best exemplified by the attitude-behaviour gap (Hares *et al.* 2010). The attitude-behaviour
106 gap is recognised as a major obstacle towards environmentally-benign consumer behaviour in
107 the context of sustainable tourism calling for a better understanding of the means for its
108 reduction (Juvan and Dolnicar 2014; Higham *et al.* 2016; Kiatkawsin and Han 2017).

109 It is acknowledged that tourist attitudes influence tourist behavioural intentions, which
110 may subsequently affect tourist behaviour; hence, tourist attitudes represent an important
111 predictor of tourist behaviour although they cannot directly determine it (Leonidou *et al.*
112 2015). For example, negative tourist attitudes towards a particular brand may result in

113 negative purchasing intentions, thus stopping tourists from purchasing products associated
114 with this brand (Gössling and Hall 2006; Chan 2008; Cohen *et al.* 2014). This suggests that
115 pro-environmental attitudes of tourists can activate their pro-environmental behavioural
116 intentions, thus underlining the need to establish the drivers of pro-environmental consumer
117 attitudes in tourism first (Jeong *et al.* 2014).

118 There is emerging evidence of pro-environmental consumer behaviour in tourism
119 (Halpenny 2010; Han 2015; Kim and Filimonau 2017) which is understood as the tourist
120 behaviour which seeks to mitigate its negative impact on the environment by, for example,
121 minimising the use of natural resources, conserving energy and reducing wastage when on
122 holiday (Kollmuss and Agyeman 2002). Such behaviour is also referred to in the literature as
123 the responsible behaviour (Mobley *et al.* 2010), green behaviour (Bergin-Seers and Mair
124 2009) and environmentally-friendly behaviour (Dolnicar *et al.* 2008). The formation of the
125 pro-environmental tourist behaviour is deemed to be similar to the (more) generic tourist
126 behaviour in a way that behavioural intentions are seen as a precursor to actual behaviour and
127 the attitudes influence behavioural intentions of tourists (Lee and Moscardo 2005; Doran *et al.*
128 2015; Leonidou *et al.* 2015). However, previous environmental knowledge of tourists
129 represents an important extra variable in the formation of pro-environmental tourist
130 behaviour (Laroche *et al.* 2002). Environmental knowledge is the degree of personal concern
131 regarding the purity of the natural environment (Huang and Shih 2009) which, in the context
132 of tourism, is understood as the level of consumer familiarity with the environmental impacts
133 of tourism (Powell and Ham 2008).

134 Environmental knowledge has long been established as a driver of pro-environmental
135 tourist attitudes (McDougall 1993; Chen and Peng 2012; Cheng and Wu 2015). For example,
136 Perterson (1982) recognised the improved ability of tourists with better environmental
137 knowledge to appreciate, care for, and show empathy towards the environment while
138 Wurzinger and Johansson (2006) describe such tourists as being more concerned with the
139 environmental footprint of their holiday travel, exemplifying positive pro-environmental
140 attitudes that may strengthen their intention to reduce this environmental footprint. Likewise,
141 Bergin-Seers and Mair (2009) identify that environmental knowledge of tourists translates
142 into their pro-environmental behavioural intentions when on holiday. Puhakka (2011) finds
143 that tourists with better knowledge of the environmental impacts from tourism are more
144 willing to reduce the negative impacts of their holiday travel and behave in a more
145 environmentally-responsible way. Higham and Cohen (2011) demonstrate how tourists’
146 knowledge of climate change can affect their attitudes towards flying. Lastly, Kollmuss and
147 Agyeman (2002) pinpoint that the different levels of environmental knowledge influence
148 pro-environmental attitudes of tourists with a subsequent, positive or negative, impact on
149 their pro-environmental behavioural intentions.

150 Pro-environmental attitudes are defined as a psychological tendency expressed by
151 consumers when evaluating the natural environment with some degree of favour or disfavour
152 which brings about consequent action (Milfont and Duckitt 2010). For example,
153 pro-environmental attitudes of tourists have a significant positive effect on their willingness
154 to pay for ‘green’ hotels (Choi *et al.* 2009; Dodds *et al.* 2010; Han *et al.* 2010). The positive
155 correlation between pro-environmental consumer attitudes and their pro-environmental

156 behavioural intentions, such as consumer support of ‘green’ practices, has been established in
157 restaurants (Namkung and Jang 2013) and beach clubs (Merli *et al.* 2019). Similarly, it has
158 been pointed out that negative behavioural intentions and patterns of actual tourist behaviour,
159 such as boycotting specific tourism products or particular travel service providers, may stem
160 from negative pro-environmental attitudes of tourists towards them (Cohen *et al.* 2014).

161 Based on the above literature review, Figure 1 illustrates the linkage between
162 environmental knowledge of tourists, their pro-environmental attitudes and
163 pro-environmental behavioural intentions. This will inform this study’s research design by
164 highlighting the main variables to be considered. Next to the variables of environmental
165 knowledge, pro-environmental attitudes and pro-environmental behavioural intentions,
166 Figure 1 pinpoints national culture as another important variable to research due to its
167 possible effect on decision-making of tourists in the context of sustainable tourism
168 development as previously shown in the literature. National culture will therefore be
169 introduced next.

170 [Insert Figure 1 here]

171

172 *2.2. National culture, pro-environmental attitudes and pro-environmental behavioural* 173 *intentions in tourism*

174 *2.2.1. National culture*

175 Elgin (1994) pioneered the idea that effective interventions to make consumer behaviour
176 more environmentally-benign could only succeed if scholars were to confront this challenge

177 at a much deeper, psychological, level of understanding, such as at the level of people's
178 national culture and consciousness. This was probably the first time when the recognition was
179 given to the national cultural background of consumers as one of the possible drivers of
180 pro-environmental behavioural changes. The research into this issue has however remained
181 scarce ever since which is, in part, due to the complexity of the integral elements of national
182 culture that make this concept difficult to define (Groseschl and Doherty 2000). Isolating
183 purely cultural effects from other, more macro-level related, socio-economic factors is not
184 always easy or feasible because culturally normed behaviour and patterns of socialization
185 often stem from a mix of religious beliefs, economic influences and political exigencies
186 (Sekaran 1983).

187 Although the concept of national culture can be considered abstract, the influence of
188 national culture on consumer behaviour cannot be ignored (Pizam and Fleischer 2005).
189 National culture includes such elements as shared values, beliefs and norms that collectively
190 distinguish a particular group of people from others (Dawar and Parker 1994; Hofstede 2001;
191 Pizam *et al.* 1997). These widely shared values are programmed into individuals in subtle
192 ways from an early age (Otaki *et al.* 1986), they are highly resistant to change (Hofstede 1991)
193 and remain evident when at home, but also while traveling abroad (Moutinho 1987). National
194 culture consists of ways of perceiving, thinking, and deciding that have worked in the past
195 and become institutionalized within a particular group of people in standard operating
196 procedures that guide consumer behaviour (Triandis 1995).

197 Several theory-based models (Hofstede 1980, 2005; Schwartz 1999; Trompenaars and
198 Hampden-Turner 1997) have been developed in an attempt to better understand and

199 categorize national cultures. These models are based on specific characteristics (also known
200 as the dimensions or values) of national culture that are deemed to be representative of
201 specific population groups. Theories of national culture suggest that these dimensions or
202 values influence the psychological processes of consumption, including the process
203 underlying why and how people engage in particular social or consumption behaviour
204 (Soares *et al.* 2007).

205 The Hofstede (1980)'s model was the first to propose the major dimensions of national
206 culture described as: Power distance (describes the acceptance of unequal distribution of
207 power in society); Individualism (describes the extent to which the individual is emphasized
208 over the group in society); Masculinity (describes the extent of emphasis put on
209 competitiveness, assertiveness and sense of achievement in society); Uncertainty Avoidance
210 (describes how well people can cope with uncertainty in society); Indulgence (describes the
211 extent to which people try to control their internal desires and impulses in society); and
212 Long-term orientation (describes the degree to which society focuses on the future). Despite
213 the critique of the Hofstede's work for the implicit assumptions it employs when considering
214 the residents of specific countries being the representatives of single national cultures
215 (Maznevski *et al.* 2002), this model offers a strong conceptual base and roadmap towards a
216 better understanding of specific national cultures (Kolman *et al.* 2003). Importantly,
217 subsequent works on national culture by Schwartz (1999) and Trompenaars and
218 Hampden-Turner (1997) had a similar conceptual view with Hofstede in that they considered
219 each national culture, which is being represented by a specific country, to have a common set
220 of core values and norms guiding consumer behaviour of its members. Schwartz (1999) and

221 Trompenaars and Hampden-Turner (1997) developed alternative models to aid in an
222 understanding of national culture but these shared a number of commonalities with the
223 pioneering model developed by Hofstede (1980). Figure 2 highlights the inter-linkages
224 between the specific dimensions or values of major national culture theories and the
225 conceptual overlaps these theories have. For example, the Hierarchy value from the
226 Schwartz's model (1999), the Achievement dimension from the Trompenaars and
227 Hampden-Turner's model (1997), as well as the Power distance dimension from the
228 Hofstede's model, are all closely related as they describe the societal (un)acceptance of
229 unequal distribution of power. Likewise, the Mastery and Harmony value from the
230 Schwartz's model is related to the Internal and Outer direction of the Trompenaars and
231 Hampden-Turner's model in a way that they both explain how people relate to the
232 environment in which they reside. It is important to note that, although the models by
233 Hofstede (1980), Schwartz (1999) and Trompenaars and Hampden-Turner (1997) have been
234 acknowledged as being contemporary and theoretically sound (Drogendijk and Slangen 2006),
235 it is argued that countries cannot be used as proxies of national cultures as many countries
236 have historically featured multicultural communities due to migration. A better idea might
237 therefore be to measure the dimensions or values of national culture of importance and then
238 use these in explaining why the differences across national cultures occur (Mattila 2019).
239 This idea is however beyond the scope of this study.

240 [Insert Figure 2 here]

241

242 *2.2.2. Role of national culture in shaping pro-environmental attitudes of tourists*

243 Within the complexity of psychological variables affecting tourist attitudes, national culture
244 may play an important role (Woodside *et al.* 2011) which has been confirmed empirically
245 (Dimanche 1994; Pizam and Jeong 1996; Kozak 2002). Table 1 reviews the literature which
246 offers evidence for national culture to impact tourist consumption. It indicates that the
247 Hofstede’s model of national culture has been most extensively used in extant research on the
248 topic in question.

249 [Insert Table 1 here]

250 Despite growing academic interest in national culture as an influencer of consumer
251 choice in tourism, the role of national culture in shaping pro-environmental attitudes of
252 tourists remains scholarly overlooked and there is a need for a more systematic investigation,
253 especially with a view of generating empirical evidence (Ahn and McKercher 2015). The
254 keywords ‘national culture’ OR AND ‘tourism’ AND ‘pro-environmental’ were employed to
255 search the subject-specific literature on this topic via Google Scholar. Table 2 reviews past
256 research on the effect of national culture on pro-environmental attitudes of tourists and shows
257 a limited scope of existing studies. While these provide some useful insights, more research is
258 necessary to better understand how the effect of national culture can be capitalized upon
259 when designing interventions for the mitigation of growing environmental impacts of tourism
260 via changing tourist attitudes and, subsequently, affecting their behavioural intentions.

261 [Insert Table 2 here]

262 This study contributes to knowledge by exploring the role of national culture in shaping
263 pro-environmental attitudes and subsequent behavioural intentions of tourists in the UK and

264 China. These countries are chosen for analysis because of s steady growth in their tourism
265 markets. They are further selected due to the substantial cross-cultural differences that enable
266 a better comparison and a more robust, critical evaluation of the role of national culture in
267 pro-environmental tourist consumption. The main dimensions / values of national culture
268 attributed to the UK and China as proposed by Hofstede (1980, 2005); Schwartz (1999); and
269 Trompenaars and Hampden-Turner (1997) are established next as these will be employed to
270 build the study's conceptual model and derive the research hypotheses that will be introduced
271 herewith.

272

273 *2.2.3. Characteristics of national cultures of the UK and China*

274 China has rapidly emerged as a key player in the global tourism market in terms of both
275 outbound and inbound tourism (Filimonau *et al.* 2020). In turn, the UK represents a mature
276 tourism market and remains one of the most visited destinations worldwide (WTTC 2017).
277 Although it has never been studied in detail, national culture has long been acknowledged to
278 affect tourism in these consumption markets. For example, the Chinese tend to travel in
279 groups (Wong and Lau 2001), which is believed to root in their cultural traditions. Indeed, the
280 Chinese go about their affairs in an orderly, respectful manner as the feeling of collectivism
281 dominates in China (Chan 2001). This collectivism originated in the early agrarian economies
282 and was further enhanced in the teachings of Confucius (Lewis 2006). This contrasts the
283 national culture of the UK, where individual opinions are more respected (Lewis 2006). This
284 finds reflection in the travel patterns of British tourists who have often been found to prefer
285 travelling alone (Filimonau and Perez 2019).

286 Figure 3 provides an overview of the major dimensions / values of national culture of
287 China and the UK as proposed by Hofstede. It shows that China is a highly collectivistic
288 society (score 20) that emphasizes the group goals over the personal gains. This implies that
289 the Chinese prefer defining themselves in relation to the group and overlooking personal
290 goals to keep in-group harmony (Chen 2008). In contrast, the British are highly
291 individualistic (score 89) and refer to themselves as the personal value driven, autonomous
292 and distinct individuals (Hu *et al.* 2001). Further, China is a high power distance society
293 (score 80), whose members observe and respect unequal relationships (Yan 2006). The less
294 powerful people in China are prepared to obey the more powerful people (Di 2003) which is
295 almost diametrically opposite to the British (score 35) whose society has a much flatter and,
296 thus, a more democratic structure where everyone can voice their opinions (Lewis 2006).
297 Next, China is a typical long-term oriented society (score 87) which attaches more
298 importance to the future, including persistence, saving and adapting to changing
299 circumstances (Hofstede 2005). The long-term score is moderate in the UK (score 51)
300 suggesting that the British value the spur of the moment (Filimonau and Perez 2019).
301 Moreover, the UK is an indulgent society (score 69) which seeks gratification of basic and
302 natural human desires to fulfil the need of enjoying life and having fun. In contrast, the
303 Chinese have a strong perception of life control (score 24) and tend to suppress gratification
304 of immediate needs for the sake of sustained, long-term benefits (Hofstede 2017).

305 [Insert Figure 3 here]

306 Importantly, the Harmony/Mastery cultural value by Schwartz (1999) or the similar
307 Outer/Internal direction cultural dimension by Trompenaars and Hampden-Turner (1997)

308 represent another important feature of national culture which has direct reference to the
309 environment. Although this value / dimension is included into this study, it is not however
310 depicted in Figure 3 which is due to the Hofstede (2017)'s model operating no similar
311 dimensions. According to Schwartz (1999), China is an outer-direction (or Harmony-driven)
312 national culture which prioritizes the preservation of the environment rather than
313 environmental change. The UK is an internal-direction (or Mastery-driven) national culture
314 with the British seeking to change the environment to attain the goals of personal or
315 socio-economic well-being (Schwartz 2006).

316

317 *2.2.4. The study's conceptual model and research hypotheses*

318 This study will test the role of national culture in shaping pro-environmental attitudes of
319 tourists by examining the five traits of national culture identified above. The choice of these
320 specific traits is justified as follows. Individualism and collectivism are the most established
321 dimensions of national culture (Cho *et al.* 2013). In the individualistic national cultures,
322 people are independent of one another and driven by personal goals and achievements, thus it
323 is assumed that such national cultures exemplify negative pro-environmental attitudes
324 because they perceive their individual efforts as being irrelevant to making a difference when
325 combating the environmental impacts of tourism (Kim and Choi 2005). In contrast, the
326 collectivistic societies, such as those of indigenous South Americans (Oyserman *et al.* 2002),
327 are tightly integrated and prone to prioritize the well-being of the group over individualistic
328 achievement. Such cultures promote a willingness to share scarce resources; they support
329 what is best for the society as a whole, thus being more consistent with the protection of the

330 environment and societal development (McCarty and Shrum 2001). It is therefore assumed
331 that the collectivistic cultures, such as China, exert positive pro-environmental attitudes. This
332 has been confirmed empirically, although not in the tourism context. For instance, Chan
333 (2001) finds that the Chinese consumers are more likely to demonstrate ‘greener’ purchasing
334 attitudes due to a strong trait of collectivism in their national culture. Likewise, Eom *et al.*
335 (2016) claim that a trait of individualism does not correlate significantly with the nation’s
336 high environmental concern. Filimonau *et al.* (2018) find that collectivism is significantly
337 related to some aspects of tourist pro-environmental attitudes in Poland. It can therefore be
338 hypothesized that the dimension of individualism and collectivism has effect on
339 pro-environmental attitudes of tourists (H1).

340 The members of high power distance national cultures believe that power in the society
341 should be concentrated in the hands of leaders whose authority should not be questioned
342 (Magnusson *et al.* 2008). It is argued that societies with high power distance scores exert low
343 environmental attitudes since high power distance leads to a weaker capacity for a debate and
344 undermines the private sector and public responsiveness to major societal challenges, such as
345 environmental change (Husted 2005) which is proven empirically in Cox *et al.* (2011) and
346 Park *et al.* (2007). Likewise, Tata and Prasad (2015) qualitatively synthesized previous
347 research on this topic and concluded that the national cultures with low scores of power
348 distance hold stronger attitudes towards sustainability. It is therefore hypothesized that power
349 distance exerts effect on pro-environmental attitudes in tourism (H2).

350 The long-term oriented national cultures foster virtues oriented towards future rewards,
351 in particular, saving, persistence, and adapting to changing circumstances. In contrast,

352 short-term orientation implies that people foster virtues related to the past and the present,
353 including respect for traditions, national pride and fulfillment of social obligations. It is
354 argued that this dimension is closely related to pro-environmental attitudes of tourists as the
355 main environmental impacts of tourism, such as climate change, will occur in the future
356 (Rosselló-Nadal 2014). This implies that societies with higher scores in long-term orientation
357 should foster greater pro-environmental attitudes. Long-term orientation is positively related
358 to tourist perceptions of environmental impacts of tourism but is not a significant predictor of
359 public and private environmental responsibility (Filimonau *et al.* 2018). The theory
360 describing the relationship between this cultural dimension and pro-environmental attitudes is
361 under-developed but Joireman *et al.* (2001) suggest that high considerations of future
362 (environmental) consequences build stronger pro-environmental attitudes and subsequent
363 behavioural intentions. The work by Joireman *et al.* (2001) does not, however, directly
364 measure the effect of long-term orientation, thus implying that its conclusions require
365 validation through empirical research. Here, it is assumed that long-term orientation has
366 effect on pro-environmental attitudes in tourism (H3).

367 The harmony-aligned national cultures execute content to accept and fit into the natural
368 and social world as they find it. They further seek to understand, preserve and protect this
369 world rather than to change, direct or exploit it (Schwartz 1999). In contrast, the mastery
370 oriented national cultures are self-focused and perceive the environment as a functional tool
371 to achieve their personal interests (Magnusson *et al.* 2008). This implies that this value is
372 closely related to pro-environmental tourist attitudes, which is confirmed empirically.
373 Filimonau *et al.* (2018) explored the harmony value in the context of pro-environmental

374 attitudes of Polish tourists finding that the harmony-aligned societies have stronger
375 pro-environmental attitudes and are therefore more likely to protect the environment. It is
376 suggested that the value of harmony exerts effect on pro-environmental attitudes in tourism
377 (H4).

378 The dimension of indulgence-restraint reflects the degree to which societies have strong
379 norms regulating and suppressing the instant gratification of human desires (McCarty and
380 Shrum 2001). Indulgence allows for gratification of basic and natural human desires related
381 to enjoying life and having fun, and tourism represents an intrinsically indulgent consumption
382 context which is distant from community norms (Alcock *et al.* 2017). Holidaying is regarded
383 as an opportunity to escape from pressures of day-to-day life and behave freely in pursuit of
384 unrestrained hedonic experiences (Koc 2013). In research on tourist attitudes towards air
385 travel and climate change, indulgence was identified as one of the reasons for why tourists fly
386 as this allows them reaching destinations quicker, thus enabling more time to be spent on
387 enjoyable tourist activities at a destination (Kroesen 2013). Gallego-Álvarez and Ortas (2017)
388 posit that the restraint societies are more engaged in environmental sustainability. However,
389 McCarty and Shrum (1994) claim that the fun/enjoyment value is positively correlated with
390 consumer attitudes towards recycling and suggest that recycling can be viewed as a facilitator
391 of fulfilling the emotions of fun and excitement. Graafland and Noorderhaven (2018) state
392 that indulgence is positively related to employees' engagement in environmental
393 sustainability but no significant effect has been found when testing this idea empirically. It is
394 therefore hypothesized that indulgence affects pro-environmental attitudes in tourism (H5).

395 Based on the above, the following conceptual model has been developed to explain the
396 research problem under scrutiny (Figure 4). Environmental knowledge has been added to the
397 model as an extra variable because testing the relationship between environmental knowledge
398 and pro-environmental attitudes of tourists can support the reliability of conceptual model as
399 highlighted previously in the literature review. The purpose of the model is not to dictate, but
400 to guide this research, including the collection, analysis and interpretation of primary data.

401 [Insert Figure 4 here.]

402

403 2.2.5. *Contribution to knowledge*

404 The study contributes to theory and knowledge by testing the five cultural dimensions or
405 values proposed by Hofstede (2005), Schwartz (1999) and Trompenaars and
406 Hampden-Turner (1997) in driving pro-environmental attitudes of tourists since the effect of
407 national culture on pro-environmental consumer behaviour in tourism has only marginally
408 been tested empirically to date. By offering empirical evidence on the above phenomenon,
409 this study can aid in the design of tourism policies underpinned by a better understanding of
410 the main drivers of pro-environmental consumer behaviour. Further, the study offers a unique
411 opportunity to test the validity of major cultural theories by comparing the two countries with
412 distantly different national cultures in an important consumption context, i.e. tourism.

413

414 **3. Research design**

415 The study employed the quantitative research paradigm for primary data collection and
416 analysis. An extensive review of the relevant studies on national culture and
417 pro-environmental attitudes and behavioural intentions enabled the extraction of measures
418 that were used to design a self-completion survey questionnaire. The questionnaire was
419 developed in English and then translated into Mandarin. To ensure the clarity of translation,
420 the back-translation technique (Werner and Campbell 1973) was adapted.

421 The questionnaire (Appendices 1 and 2) contained 8 sections with the 34 items
422 extracted from the literature that were designed to measure eight variables in the conceptual
423 model (Table 3). These 34 items were operationalised using the 5-point Likert rating scale,
424 ranging from strongly agree (1) to strongly disagree (5). The remaining two sections captured
425 basic socio-demographic information and recent travel experiences of the sample. The main
426 criteria to partake in the survey were that the prospective respondents would be at least 16
427 year old of age; defined themselves as the British (in the UK) or Chinese (in China) citizens
428 who were born and raised in their respective countries; and had the experience of travel
429 abroad with holidaying purpose at least once in the last 3 years.

430 [Insert Table 3 here]

431 Prior to survey administration, a pilot test was conducted with a sample of university
432 students (8 British and 8 Chinese) to clarify the wording and optimise the survey procedure,
433 such as to define the approximate timing and refine the questionnaire layout. Following pilot
434 feedback, a few statements were slightly revised to improve the clarity of expression. The
435 survey was administered in October-December 2018 in public areas in the UK (Bournemouth)
436 and China (Chengdu), where 431 and 394 useable questionnaires were collected, respectively.

437 According to Yamane (1967)'s sample size formula, the size of the achieved British and
438 Chinese samples was sufficient for an in-depth quantitative analysis.

439 Table 4 reports on the sample profiles. Both samples demonstrate similar distributions
440 in respect of gender, occupation, level of education, personal salary, family status and travel
441 frequency, but differ in age. In terms of the UK sample, the Office for National Statistics
442 (2018) reported the following features of overseas trips undertaken by UK residents in 2017:
443 an almost equal gender split and age distribution of 16-24 (10.2%), 25-34 (21.5%), 45-54
444 (19.3%), 35-44 (19.0%), 55-64(13.8%), 65 and over (11.0%). The achieved UK sample had
445 more female respondents compared to national travel statistics which can be attributed to
446 higher probability of female participation in research compared to males (Curtin *et al.* 2000).
447 Although the achieved UK sample had more respondents aging 16-24, many of these were
448 full-time employees. Comprehensively, the profile of the UK sample was well-structured and
449 mostly representative of the outbound tourism market of the UK. As for the Chinese sample,
450 the China Tourism Academy-CTA (2018) reported that there were 130 million overseas trips
451 undertaken by Chinese residents in 2017. 59% of these were made by females and 41% by
452 males who were mostly born in the 1980s. In the achieved Chinese sample, the profile of
453 respondents was well-structured and broadly representative of the China Outbound Tourism
454 Statistics (CTA 2018).

455 [Insert Table 4 here]

456 The data were screened and digitized for analysis in SPSS Statistics 25.0 and SmartPLS
457 (v.3.2.8) software (Ringle *et al.* 2015). The Partial Least Squares Structural Equation Model
458 (PLS-SEM) was chosen to predict the causal relationships between the variables as it

459 provides an alternative approach to covariance-based analysis (CB-SEM) for the situations in
460 which theory is less developed (Roldán and Sanchez-Franco 2012). PLS-SEM was used in
461 this study because it aimed to extend an existing theory towards a new consumption market
462 of tourism rather than to validate a mature theory within the conventional consumption
463 market (Hair *et al.* 2011). Further, the measurement instruments of this study are not yet
464 properly formed and the causal relationships are relatively new while the PLS-SEM
465 technique is best suited for the use in such contexts (Rigdon 2012). The PLS-SEM technique
466 was previously employed to effectively analyse the structural research models in the field of
467 hospitality and tourism (Do Valle and Assaker 2016; Ali *et al.* 2018; Filimonau *et al.* 2018)
468 which provides further justification for its use in this study.

469

470 **4. Data analysis**

471 *4.1. Data examination*

472 The data were first examined to eliminate the occurrence of missing entries, detect suspicious
473 response patterns and identify outliers. Although PLS-SEM is a nonparametric statistical
474 method which makes no assumptions about the data distribution, it may influence the result if
475 the data are far from normal distribution. Hence, it was important to verify that the data were
476 distributed sufficiently well for analysis (Hair *et al.* 2011). The descriptive statistics for the
477 variables including skewness and kurtosis are represented in Appendix 3 and 4; these values
478 were found to be good. The items were re-coded to direct the variables in order to
479 operationalise these constructs as follows. High scores of the Individualism-Collectivism

480 construct indicated a stronger trait of Individualism, reflecting tourist's concern of the
481 negative environmental impacts from tourism. Higher scores of the Power Distance construct
482 meant a high degree of societal rules, indicating tourist's preference for environmental
483 responsibility. Higher scores of the Long-term/ Short-term Orientation construct indicated
484 longer-term orientation, gauging tourist's concern of the importance of future state of the
485 environment. Higher scores of the Harmony-Mastery construct stood for a harmony-aligned
486 culture, investigating tourist's preparedness to protect the environment. Higher scores of the
487 Indulgence-Restraint construct captured a hedonic culture, looking into tourist's choice
488 between individual happiness and environmental conservation. Higher scores of
489 Environmental Knowledge indicated better tourist awareness of the environmental impacts
490 from tourism. Higher scores of Pro-environmental Attitudes indicated stronger tourist
491 attitudes towards the negative environmental impacts. Higher scores of Tourist Behavioural
492 Intentions indicated stronger tourist willingness to change behaviour to make it more
493 environmentally-benign.

494

495 4.2. *Assessment of the measurement model*

496 There were two stages of analysis. The first stage was the assessment of the measurement
497 model which tested if the theoretical constructs under investigation were correctly captured.
498 The second stage was the design of the structural model to evaluate how the latent variables
499 were related to each other. Prior to that, it was important to decide whether the constructs
500 were measured in a formative or reflective manner, otherwise the incorrect assessments of the
501 relationships could be made (Diamantopoulos *et al.* 2008). Previous studies have analysed

502 and validated the reflective measurement of cultural dimensions (Magnusson *et al.* 2008;
503 Reisinger and Crotts 2009; Soares *et al.* 2007), pro-environmental knowledge (Haron *et al.*
504 2005), pro-environmental attitudes and pro-environmental behavioural intentions (Filimonau
505 *et al.* 2018) suggesting that dropping an indicator would not alter the conceptual domain of
506 the construct. Hence, the corresponding criteria used to assess validity and reliability were
507 internal consistency reliability as well as convergent and discriminant validity (Duarte and
508 Amaro 2018).

509 In this initial assessment, convergent validity were not met as the average variance
510 extracted (AVE) value of Harmony-Mastery, Individualism-Collectivism and
511 Pro-environmental attitudes variables fell below the critical thresholds (0.7). Generally,
512 indicators with the outer loadings between 0.4 and 0.7 should be considered for removal only
513 when deleting the indicator leads to meeting the suggested threshold value (Hair *et al.* 2017).
514 Considering their contribution to content validity, only item IND2 ($f^2=0.565$), HARM3
515 ($f^2=0.372$), HARM4 ($f^2=0.402$) and EN3 ($f^2=0.459$) were removed from the model. The
516 re-assessment was held (Table 5). Composite reliability (CR) of each construct was above the
517 suggested threshold of 0.7 indicating a satisfactory level of internal consistency reliability.
518 AVE met the requirements for exploratory study indicating that the communality of the
519 construct was satisfactory. Next, discriminant validity was assessed through the Fornell and
520 Larcker (1981) criterion. As presented in Table 6, the constructs sharing more common
521 variance with the assigned indicators were truly distinct from the other indicators, thus
522 accepting discriminant validity.

523 [Insert Table 5 here]

524 [Insert Table 6 here]

525

526 4.3. *Assessment of the structural model*

527 A bootstrapping procedure with 5000 iterations was performed to assess the hypothesized
528 relationships among the constructs in the conceptual model. Table 7 reports on the explained
529 variance of the endogenous constructs (R^2) to evaluate the predictive power of the research
530 model. According to Chin and Dibbern (2010), the proposed model achieved a moderate
531 explanation of Pro-environmental attitudes and Pro-environmental behavioural intentions
532 variances. The Q^2 developed by Stone (1974) and Geisser (1974) verified the existence of
533 predictive relevance since Q^2 values were positive.

534 [Insert Table 7 here]

535

536 4.4. *Interpretation of results*

537 Table 8 presents the results of modeling. It shows that individualism had significant effect on
538 tourist pro-environmental attitudes of the British and the Chinese; therefore H1 was accepted
539 and confirmed for both study groups. Through the path coefficients (β) it was established that
540 individualism was negatively related to tourist pro-environmental attitudes and that the
541 negative effect was greater in the British ($\beta = -0.202$; $t = 3.857$) than in the Chinese ($\beta = -0.168$;
542 $t = 3.525$) sample. The higher scores of individualism therefore indicated lower tourist concern
543 of the environmental impacts of tourism. Power distance exerted significant effect on
544 pro-environmental attitudes of tourists; thus, H2 was confirmed for both study groups. Power

545 distance was positively correlated with tourist pro-environmental attitudes and the positive
546 effect was greater in the Chinese ($\beta = 0.300$; $t = 6.041$) than in the British ($\beta = 0.262$; $t = 6.360$)
547 sample. This suggested that higher scores of power distance were well related to stronger
548 tourist concern of the environmental impacts from tourism. The effect of long-term
549 orientation was found to be quasi-significant in the British ($p = 0.091$) and the Chinese
550 ($p = 0.110$) samples, thus suggesting that long-term orientation did not impose a significant
551 influence on pro-environmental attitudes of tourists (H3). Concurrently, long-term orientation
552 was found to be positively related to pro-environmental attitudes in the British ($\beta = 0.098$) and
553 the Chinese ($\beta = 0.093$) samples, implying that H3 was not confirmed. Higher scores of
554 harmony were positively related to higher pro-environmental attitudes but the effect was of
555 near-marginal significance in the British ($\beta = 0.062$; $p = 0.191$) and the Chinese ($\beta = 0.060$;
556 $p = 0.286$) samples. H4 was therefore not supported. Lastly, H5 was not confirmed as the
557 indulgence scores were not statistically significant in either British ($\beta = -0.056$; $p = 0.254$) or
558 Chinese ($\beta = 0.044$; $p = 0.364$) samples.

559 [Insert Table 8 here]

560 The model revealed that environmental knowledge exerted a positive and significant
561 impact on pro-environmental attitudes in tourism with this effect being more pronounced for
562 the British ($\beta = 0.345$; $t = 7.682$) rather than Chinese ($\beta = 0.337$; $p = 7.253$) sample. In other words,
563 tourists with the higher levels of knowledge about the environmental impacts of tourism
564 would be more inclined to develop positive attitudes towards the need to mitigate these
565 impacts. Finally, the model revealed that pro-environmental attitudes were positively and
566 significantly related to pro-environmental behavioural intentions of tourists with a stronger

567 relationship found in the Chinese ($\beta=0.642$; $t=14.680$) rather than British ($\beta=0.615$; $p=17.222$)
568 sample. Figure 5 summarizes the model's findings graphically.

569 [Insert Figure 5 here]

570

571 **5. Discussion**

572 Although national culture is considered a well-established factor which has the potential to
573 shape tourist attitudes in the context of more environmentally sustainable tourism
574 (Bohdanowicz 2006; Packer *et al.* 2014; Xu and Fox 2014), the related research agenda is
575 under-developed. In addition to only a handful of studies that have dealt with this topic to
576 date (Table 2), extant research has largely failed to establish how/if pro-environmental
577 attitudes and subsequent pro-environmental behavioural intentions of tourists can be
578 explained by the established models of national culture (Weeden 2011). In an attempt to
579 rectify this knowledge gap, Filimonau *et al.* (2018) tested the effect of the certain dimensions
580 or values of national culture on pro-environmental attitudes of Polish tourists. While being
581 pioneering, this study's drawback was in that it dealt with a country whose population was
582 very homogeneous in terms of its cultural background. Another limitation of the study by
583 Filimonau *et al.* (2018) was in the lack of a cross-country, comparative outlook which
584 prevented a larger-scale validation of its results. The study reported in this paper advanced
585 the field with a comparative, multi-cultural review of the linkages between the national
586 cultural backgrounds of tourists and their pro-environmental attitudes. It further examined the
587 mediating role of environmental knowledge in shaping pro-environmental attitudes and

588 pro-environmental behavioural intentions of tourists in the UK and China, thus reinforcing
589 empirically the emerging academic discourse on the determinants of more
590 environmentally-benign patterns of consumer behaviour in tourism.

591 The study's results indicated that individualism as a specific trait of national culture
592 played a significant role in shaping pro-environmental attitudes of tourists in the UK and
593 China. The highly individualistic societies exert the lower levels of public concern of the
594 environmental impacts of tourism, which can consequently inhibit their behavioural
595 intentions to reduce these impacts. These findings are consistent with previous research on
596 the topic in question which established collectivism as an important driver of 'greener'
597 consumer choices in tourism and beyond (Kim and Choi 2005; Filimonau *et al.* 2018; Chan
598 2001) and highlighted the negative effect of individualism on consumer willingness to take
599 responsibility in mitigating the environmental impacts from tourism (Filimonau *et al.* 2018;
600 Higham *et al.* 2016; Reis and Higham 2017). In this comparative study, the IND1 (*Nature is*
601 *our common home and it is my personal responsibility to look well after it (reverse item)*)
602 indicator demonstrated the highest outer weight among the five indicators of the
603 Individualism construct, suggesting that tourists in both the UK and China failed to assign the
604 task of environmental conservation to their personal consumption choices. This is in line with
605 Dickinson *et al.* (2013) and Filimonau *et al.* (2018) who reported similar findings in the
606 context of Poland, thus highlighting a major obstacle in the mitigation of environmental
607 impacts of tourism. This suggests that the *personal responsibility for the environment* trait
608 should be reinforced among tourists in the UK and China in order to improve their
609 pro-environmental attitudes. To this end, demonstrating how changes to personal

610 consumption choices can lead to environmental conservation in tourism should constitute an
611 important policy-making and management task in building personal responsibility of tourists
612 to protect the environment when on holiday.

613 The study established the significant effect of power distance on pro-environmental
614 attitudes of tourists in the UK and China, finding that the higher power distance societies
615 exhibit stronger pro-environmental attitudes. This contrasts previous research which
616 showcased how the lower power distance societies exerted stronger attitudes towards
617 environmental conservation in the more generic, rather than tourism specific, consumption
618 contexts (Park *et al.* 2007; Cox *et al.* 2011; Tata and Prasad 2015). In this comparative study,
619 among the four indicators of power distance, the PD3 (*Tourism providers have the*
620 *responsibility to teach tourists how to behave in a more environmentally friendly manner*)
621 indicator shown the highest outer weight, thus suggesting that tourists in the UK and China
622 tend to assign the task of environmental mitigation to the tourism industry. This further
623 implies that tourists trust the industry representatives to provide clear guidelines on how to
624 engage holidaymakers in the fulfillment of this task. The assumed industry's leadership in the
625 mitigation of the environmental impacts from tourism was reported in Dickinson *et al.* (2013)
626 in the context of Polish tourism. This suggests that the industry representatives should engage
627 in the mitigation effectively and pro-actively in order to meet consumer expectations. This
628 also proposes that the industry representatives should involve consumers in the mitigation by
629 appealing to their personal responsibility in saving the environment, as established in the
630 previous paragraph.

631 The study's results demonstrated that the long-term orientation trait of national culture
632 was positively related to pro-environmental attitudes of tourists in the UK and China but did
633 not exert a statistically significant effect. This finding is in partial agreement with Filimonau
634 *et al.* (2018) who established that long-term orientation had a significantly positive effect on
635 pro-environmental attitudes of Polish tourists but was found insignificant in shaping personal
636 responsibility of tourists to conserve the environment when on holiday. The discrepancy in
637 the results may be partially attributed to the different scales used to measure
638 pro-environmental attitudes of tourists, but also because the UK and China are much more
639 culturally heterogeneous than Poland. To strengthen the positive effect of long-term
640 orientation on pro-environmental attitudes of tourists in the UK and China, it is important to
641 emphasize the lasting negative effect of the key environmental impacts of tourism, such as
642 climate change, on the future generations of consumers and outline the scope for personal
643 action, such as voluntary behavioural change, in the effective mitigation of these impacts
644 (Landauer *et al.* 2014; Gössling *et al.* 2012; Higham *et al.* 2016).

645 Likewise, the harmony trait of national culture was found to positively correlate with
646 pro-environmental attitudes of tourists in the UK and China but this correlation was not
647 identified as being statistically significant. This finding is partially consistent with Filimonau
648 *et al.* (2018) who established that consumers in the harmony-aligned societies had stronger
649 pro-environmental attitudes. The harmony trait can be reinforced among the UK and Chinese
650 tourists by demonstrating the fragility of the natural environment and by highlighting the
651 destructive role of tourism within, thus prompting stronger public environmental concern

652 with higher probability of pro-environmental behavioural intentions to occur among
653 consumers (Dolnicar 2006; Curtin 2010; Zhang *et al.* 2014).

654 The effect of indulgence on pro-environmental attitudes of tourists in the UK and China
655 was found insignificant. As this is the first time when this specific trait of national culture
656 was examined empirically in the context of environmentally-benign tourism, future research
657 should aim to test it in other consumption markets to better understand if it holds any effect
658 on pro-environmental attitudes of tourists.

659 Lastly, next to national culture, the level of public knowledge of the environmental
660 impacts from tourism was found to have significant and positive effect on pro-environmental
661 attitudes of tourists in the UK and China. This is in line with the previous work on
662 environmental knowledge as a precursor of pro-environmental consumer attitudes (Wurzinger
663 and Johansson 2006; Chen and Peng 2012; Cheng and Wu 2015). In this comparative study,
664 the positive effect of environmental knowledge was more pronounced for British rather than
665 Chinese tourists. This may potentially indicate that, to date, the UK policy-makers have been
666 more successful in raising consumer awareness of the detrimental environmental impacts of
667 tourism. In China, it is necessary to design effective public awareness campaigns to enhance
668 environmental knowledge of domestic tourists in an attempt to drive their pro-environmental
669 attitudes and then pro-environmental behavioural intentions as the latter two variables
670 correlate well in the Chinese, as well as British, samples.

671

672 **6. Conclusions**

673 This study applied a PLS-SEM model to explore the effect of national culture on
674 pro-environmental consumer behaviour in tourism. It tested the relationship between the
675 specific, environment-related, dimensions or values of national culture, pro-environmental
676 attitudes and pro-environmental behavioural intentions of tourists. It has further examined the
677 mediating role of environmental knowledge of tourists in their pro-environmental attitudes
678 and subsequent pro-environmental behavioural intentions. The contribution of this study to
679 knowledge is thus in that it provided empirical evidence to how the certain traits of national
680 culture could aid in predicting pro-environmental attitudes of consumers in a ‘mature’
681 tourism market of the UK and in a rapidly ‘emerging’ tourism market of China.

682 The study’s results have multiple implications for policy-making and management. It
683 was demonstrated that environmental knowledge determined pro-environmental attitudes of
684 tourists in both the UK and China, thus highlighting the crucial role of environmental
685 education in raising consumer awareness of the detrimental environmental impacts of tourism
686 in both markets. Importantly, this environmental education can aid in achieving a dual goal.
687 Firstly, it will strengthen pro-environmental attitudes of tourists in the UK and China given
688 that environmental knowledge correlates directly with pro-environmental attitudes. Secondly,
689 it will trigger such traits of national culture as long-term orientation and harmony to exert
690 stronger effect on pro-environmental attitudes of tourists in both markets given that this effect
691 was detected in this study but not classed as statistically significant. Further, educating
692 tourists of the negative repercussions of their consumption choices for the environment
693 should represent a cornerstone task of national governments which is supported by the strong
694 effect of the power distance trait of national culture as established in this study. This task is,

695 arguably, of particular importance for policy-makers in China where the national government
696 tends to exert more control on the society compared to the UK. The tourism industry in the
697 UK and China should closely support these public awareness building campaigns run by the
698 national governments as this is what the consumers in both markets expect, which is in part
699 due to the strong effect of power distance. This can be achieved by pro-active tourism
700 industry's engagement in consumer environmental education in order to 'nudge' tourist
701 behaviour to make it more environmentally-benign. Such joint, public and private, efforts are
702 likely to have a stronger effect on strengthening public environmental knowledge and
703 pro-environmental attitudes with a consequent positive impact on pro-environmental
704 behavioural intentions of tourists in both countries.

705 The study outlined a number of promising research directions. First, future research
706 should aim to provide further empirical evidence on the important role of national culture in
707 the (ir)responsible consumption patterns of tourists from different tourism markets. This
708 research stream should focus in particular on the developing and transitional economies,
709 where tourism grows rapidly and accelerates the related environmental impacts. Second,
710 future research should aim to test the effect of specific cultural traits on pro-environmental
711 tourist attitudes. In particular, the relationship between indulgence and pro-environmental
712 attitudes in tourism should be examined through dedicated research given that no correlation
713 was found in this study despite some anecdotal evidence of its potential presence reported in
714 the literature. Lastly, the feasibility of testing the effect of other, i.e. different from those
715 examined in this study, dimensions or values of national culture on pro-environmental
716 attitudes of tourists should be considered in future research.

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720

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Table 1. Previous research on the role of national culture in tourist consumption

Source	The model of national culture used	The dimension or value of the model in use, if applicable	Consumption market	Key findings
Crotts and Erdmann (2000)	Hofstede	-	Overseas visitors to USA	National culture influences how customers evaluate travel services
Kim and Lee (2000)	Hofstede	Individualism and collectivism	USA and Japan	The traits of individualism and collectivism influence travel motivation
Money and Crotts (2003)	Hofstede	Uncertainty avoidance	Germany and Japan	The level of uncertainty avoidance affects travel decision-making process
Crotts and Pizam (2003)	Hofstede	Power distance, Masculinity and femininity	USA	National culture affects how travel services are evaluated; it further affects tourist willingness to repeat the trip and to recommend it to other tourists
Funk and Bruun (2006)	Hofstede	-	Australia	National culture should be integrated into the marketing strategies of international sport tourism
Lord <i>et al.</i> (2008)	Hofstede	-	USA and China	National culture influences tourist satisfaction
Xu <i>et al.</i> (2008)	Hofstede	-	UK and China	National culture determines the differences in tourist attitudes and behaviour
Hsieh and Tsai (2009)	Hofstede	-	China and USA	National culture influences consumer evaluation of hotel service quality
Reisinger and Crotts (2010)	Hofstede	-	Australia	National culture affects consumer preferences of hotel services
Woodside <i>et al.</i> (2011)	Hofstede	-	Australia	National culture influences purchasing and consumption patterns of tourism products
Kim and Mckercher (2011)	Hofstede	-	Australia and South Korea	National culture contributes to tourist behaviour

Ye <i>et al.</i> (2013)	Hofstede	Power distance	China	Power distance affects the perceived level of tourist discrimination
Wong <i>et al.</i> (2014)	Hofstede	Individualism and collectivism	USA	The traits of individualism and collectivism influence consumer preference to engage in volunteer or self-indulgent holidays
Ahn and Mckercher (2015)	Hofstede	-	China	National cultural distance has an impact on tourist trip profile
Alcántara-Pilar and Barrio-García (2015)	Hofstede	Individualism and collectivism; Long-term and short-term orientation	Spain and UK	Long-term orientation trait moderates user attitudes toward tourist destination website
Pavluković <i>et al.</i> (2017)	Hofstede	-	Serbia and Hungary	National culture influences perception of festival impacts on local communities
Filimonau and Perez (2018)	Hofstede	-	UK and Venezuela	National culture influences how tourists perceive travel risks and destination choice
Huang and Crotts (2019)	Hofstede	Individualism and collectivism; Power Distance; and Long Term Orientation	Australia and China	National culture affects visitor satisfaction

Table 2. Previous research on the role of national culture in pro-environmental tourist attitudes. NB: The search scope is limited to the first 1000 entries identified on Google Scholar.

Source	The model of national culture used and/or its specific dimensions or values	Consumption market	Key findings
Hudson and Ritchie (2001)	No specific cultural model employed	UK, Canada and USA	National cultures affects skiers' attitudes towards the environmental impacts of skiing
Bohdanowicz (2006)	No specific cultural model employed	Sweden and Poland	National culture influences pro-environmental attitudes of hotel operators
Kang and Moscardo (2006)	No specific cultural model employed	South Korea, UK and Australia	National culture influences consumer attitudes towards responsible tourist behaviour
Weeden (2011)	Schwartz	UK	The Schwartz's value theory contributes to better understanding of travel motivations of responsible tourists
Landauer <i>et al.</i> (2014)	No specific cultural model employed	Australia and Finland	National culture influences skiers' preferences of climate change adaptation strategies at a skiing destination
Xu and Fox (2014)	No specific cultural model employed	UK and China	National culture aids in understanding sustainable management practices in the national parks
Packer <i>et al.</i> (2014)	No specific cultural model employed	China and Australia	National culture aids in understanding tourist attitudes to nature, animals and environmental issues
Kim and Filimonau (2017)	No specific cultural model employed	South Korea and China	Language, as a cognitive attribute of national culture, can shape the attitudes of tourists towards environmental impacts
Filimonau <i>et al.</i> (2019)	Hofstede - Individualism and collectivism, Long-term and short-term orientation dimensions; Trompenaars & Hampden-Turner - Individualism and communitarianism, Internal and	Poland	The national cultural dimensions / values of Individualism, long-term orientation and harmony significantly influence pro-environmental tourist attitudes

	external dimension; Harmony and mastery	Schwartz -		
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Table 3. Questionnaire design

Specific section and its code	Purpose	Item	Source of original measures
Section 2. Knowledge of environmental impact KNW	Investigate the level of public understanding of the relationships between tourism and its environmental impacts	KNW1	Haron <i>et al.</i> (2005); Cheng <i>et al.</i> (2013); Cheng and Wu (2015)
		KNW2	
		KNW3	
		KNW4	
		KNW5	Chiang and Jang (2008); Cheng <i>et al.</i> (2013); Cheng and Wu (2015)
Section 3. Pro-environmental attitudes EN	Examine the attitudes of tourists toward the reduction of environmental impacts from tourism	EN1	Filimonau <i>et al.</i> (2019)
		EN2	
		EN3	
		EN4	
		EN5	
Section 4. Pro-environmental behavioural intentions EBI	Measure tourists' willingness to change their holidaying behaviour to make it more environmentally-benign	EBI1	Kim <i>et al.</i> (2011); Ballantyne <i>et al.</i> (2011); Harth <i>et al.</i> (2013)
		EBI2	Filimonau <i>et al.</i> (2019)
		EBI3	Lee <i>et al.</i> (2013); Ramkissoon <i>et al.</i> (2013)
		EBI4	Filimonau <i>et al.</i> (2019)
Section 5. Individualism/Collectivism IND	Capture the role of national culture in shaping pro-environmental attitudes of tourists	IND1	Filimonau <i>et al.</i> (2019)
		IND2	
		IND3	
		IND4	
Section 6. Power distance PD		PD1	Dorfman and Howell (1988); Hofstede (2001)
		PD2	
		PD3	
		PD4	
Section 7. Long-term/Short-term orientation LTOR		LTOR1	Filimonau <i>et al.</i> (2019)
		LTOR2	
	LTOR3	Cannon <i>et al.</i> (2010)	
	LTOR4	Wang and Bansal (2012)	
Section 8. Harmony/Mastery HARM	HARM1	Filimonau <i>et al.</i> (2019)	
	HARM2		
	HARM3		
	HARM4		
Section 9. Indulgence/Restraint IDG	IDG1	Mak <i>et al.</i> (2009)	
	IDG2	WVSA (2009)	
	IDG3		
	IDG4		

Table 4. The sample profile

	Variables	UK (n=431)	China (n=394)
Gender	Male	36.7%	38.6%
	Female	62.6%	61.4%
	Other	0.7%	0
Age	16-24	31.3%	15.5%
	25-34	28.5%	31.2%
	35-44	12.1%	35.0%
	45-54	13.2%	15.5%
	55-64	7.0%	2.5%
	65-74	5.3%	0.3%
	75+	2.6%	15.5%
Occupation	Retired	8.4%	3.0%
	Student	28.3%	13.7%
	Not in active employment	4.2%	2.5%
	Full-time employment	42.5%	72.3%
	Part-time employment	15.1%	5.6%
	Other	1.6%	2.8%
Level of education	Primary / Secondary school	13.0%	2.5%
	College / Professional degree	31.3%	11.7%
	Higher education and above	54.3%	66.0%
	Other	1.4%	19.8%
Personal salary	Below nation's average	59.6%	68.3%
	Above nation's average	27.8%	31.7%
	Prefer not to say	12.5%	0
Family status	Single	39.2%	31.2%
	Divorced	2.6%	3.6%
	In a relationship / Married with children	33.4%	42.9%
	In a relationship / Married without children	23.4%	18.5%
	Widow(er)	1.4%	3.8%
Frequency of travelling abroad (in the past 12 months)	once or twice or less	69.8%	73.4%
	3-5 times	25.8%	24.6%
	6-10 times	3.7%	1.3%
	Over 10 times	0.7%	0.8%

Table 5. The internal consistency reliability and validity of the eight constructs

Constructs	Indicators	Loading	Composite Reliability (CR)	Average Variance Extracted (AVE)
Individualism IND	IND1	0.703	0.711	0.454
	IND3	0.74		
	IND4	0.566		
Power distance PD	PD1	0.705	0.814	0.528
	PD2	0.791		
	PD3	0.825		
	PD4	0.554		
Long-term orientation LTOR	LTOR1	0.664	0.784	0.478
	LTOR2	0.716		
	LTOR3	0.595		
	LTOR4	0.778		
Harmony HARM	HARM1	0.644	0.772	0.636
	HARM2	0.926		
Indulgence IDG	IDG1	0.772	0.921	0.745
	IDG2	0.893		
	IDG3	0.908		
	IDG4	0.872		
Knowledge of environmental impact KNW	KNW1	0.748	0.804	0.456
	KNW2	0.788		
	KNW3	0.55		
	KNW4	0.649		
	KNW5	0.612		
Pro-environmental attitudes EN	EN1	0.625	0.795	0.495
	EN2	0.645		
	EN4	0.788		
	EN5	0.743		
Pro-environmental behavioural intentions EBI	EBI1	0.794	0.824	0.546
	EBI2	0.837		
	EBI3	0.768		
	EBI4	0.513		

Table 6. Discriminant validity of the final measurement model

Construct	1	2	3	4	5	6	7	8
1 Environmental knowledge	0.675							
2 Harmony	0.329	0.798						
3 Power distance	0.381	0.493	0.726					
4 Individualism	-0.266	-0.461	-0.305	0.674				
5 Indulgence	-0.266	-0.479	-0.318	0.538	0.863			
6 Long-term orientation	0.393	0.602	0.494	-0.54	-0.632	0.692		
7 Pro-environmental attitudes	0.574	0.466	0.557	-0.445	-0.389	0.522	0.704	
8 Pro-environmental behavioural intentions	0.426	0.465	0.584	-0.441	-0.496	0.585	0.636	0.739

Table 7. Endogenous constructs assessment

	R ²		Adjust R ²		Q ²	
	UK	China	UK	China	UK	China
Pro-environmental attitudes	0.59	0.445	0.584	0.436	0.301	0.173
Pro-environmental behavioural intentions	0.378	0.412	0.377	0.411	0.201	0.195

Table 8. Results of the structural model

Relationships	Path coefficients		t-value		p-value	
	UK	China	UK	China	UK	China
Individualism -> Pro-environmental attitudes	-0.202	-0.168	3.857	3.525	0.000***	0.000***
Power distance -> Pro-environmental attitudes	0.262	0.300	6.360	6.041	0.000***	0.000***
Long-term orientation -> Pro-environmental Attitudes	0.098	0.093	1.689	1.600	0.091	0.110
Harmony -> Pro-environmental attitudes	0.062	0.060	1.307	1.067	0.191	0.286
Indulgence -> Pro-environmental attitudes	-0.056	0.044	1.140	0.908	0.254	0.364
Environmental knowledge -> Pro-environmental attitudes	0.345	0.337	7.682	7.253	0.000***	0.000***
Pro-environmental attitudes -> Pro-environmental behavioural intentions	0.615	0.642	17.222	14.680	0.000***	0.000***

***p<0.001; **p<0.01; *p<0.05

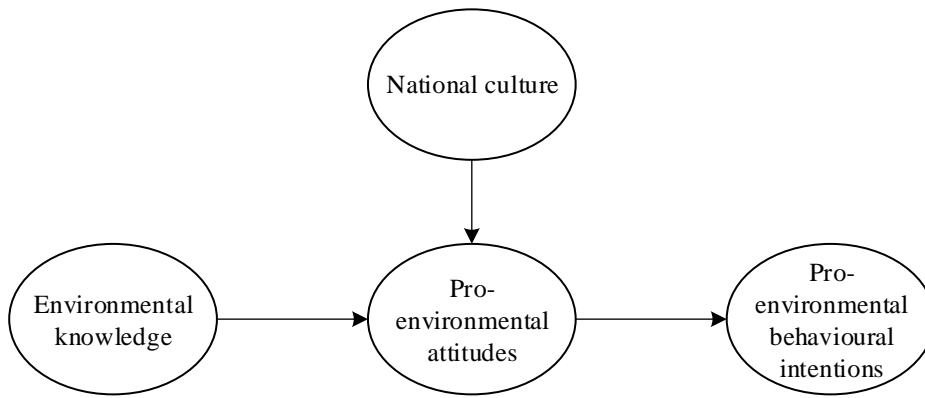


Figure 1. The fundamental linkages between environmental knowledge, pro-environmental attitudes and pro-environmental behavioural intentions of tourists

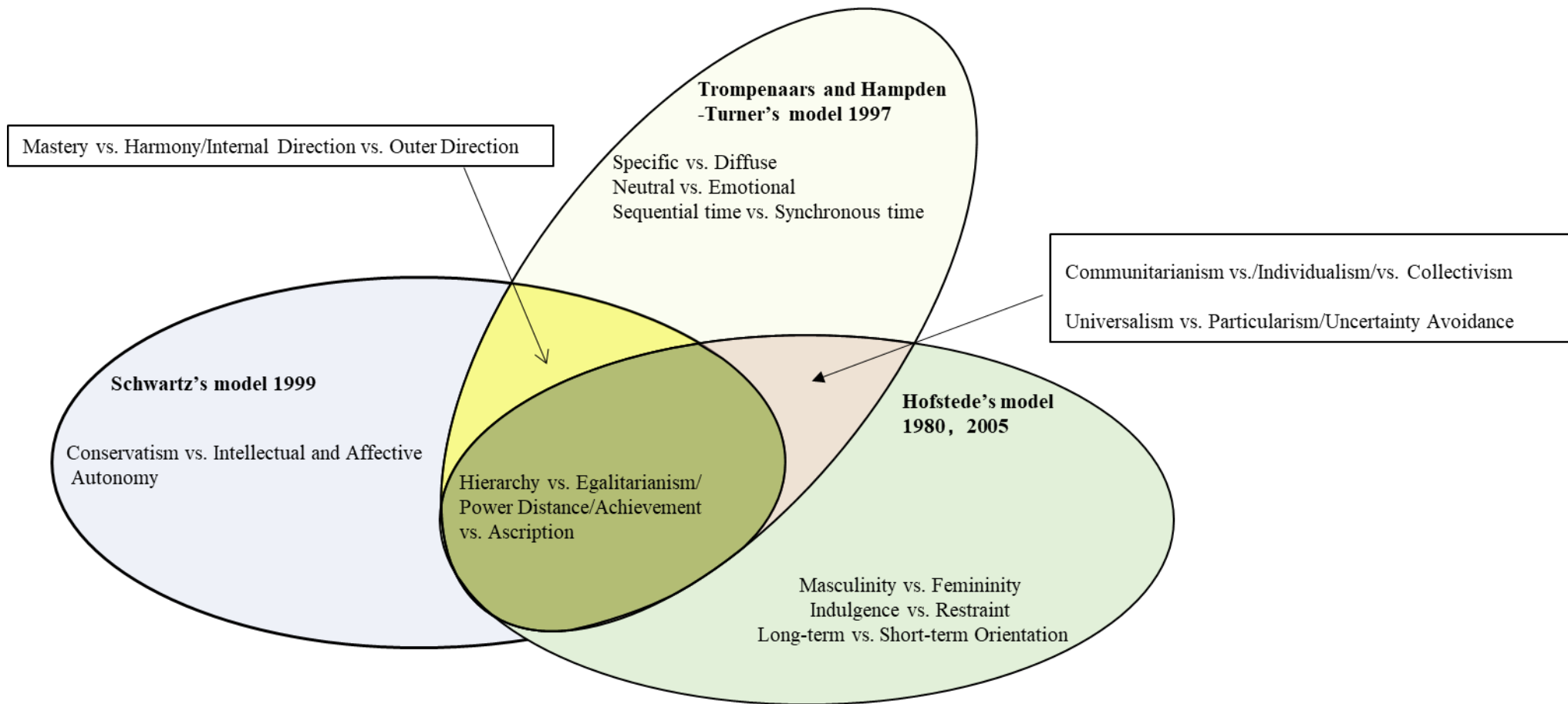


Figure 2. The overlaps of major theories of national culture

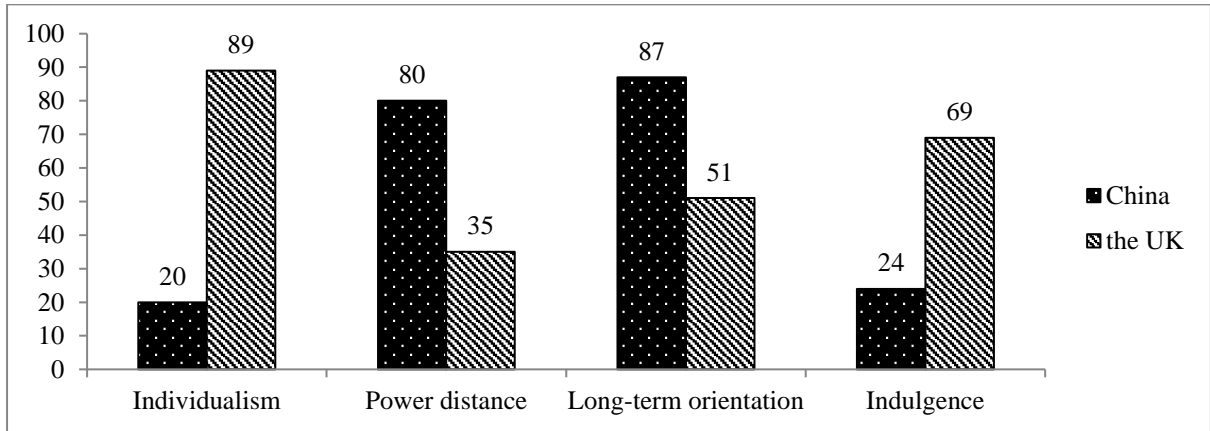


Figure 3. The selected characteristics of national cultures in the UK and China (adopted from Hofstede center 2017)

National Culture Dimensions

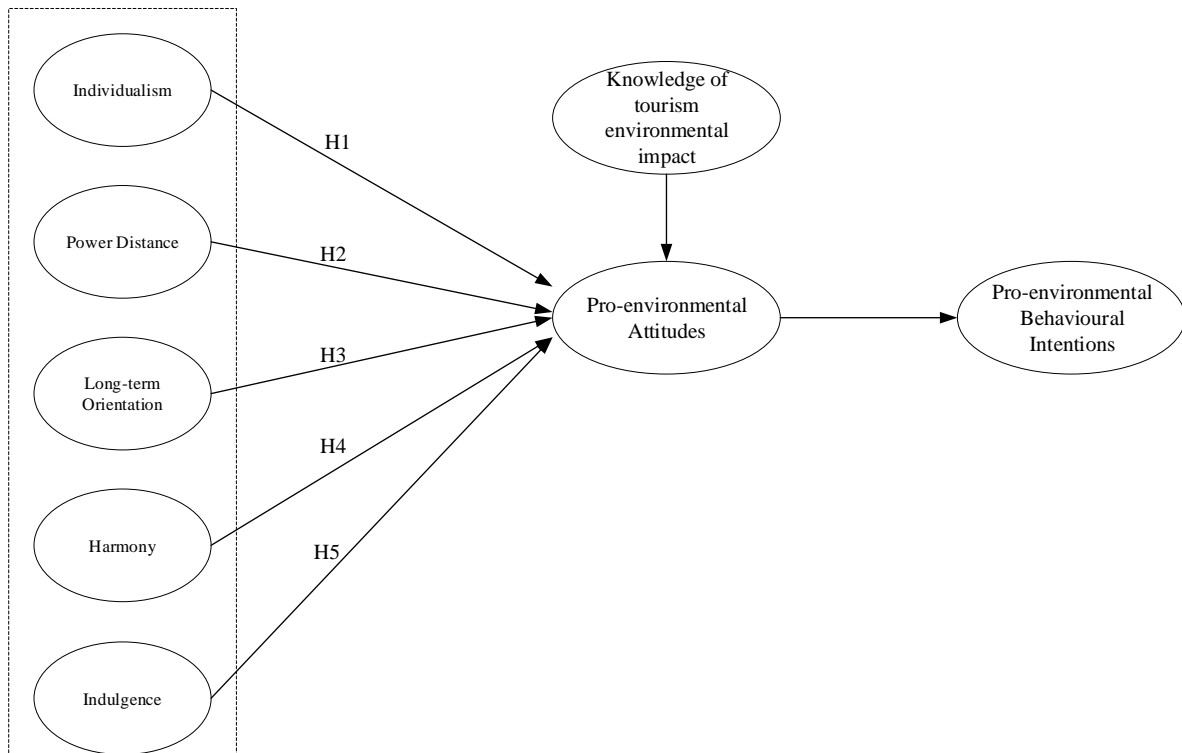


Figure 4. Conceptual model

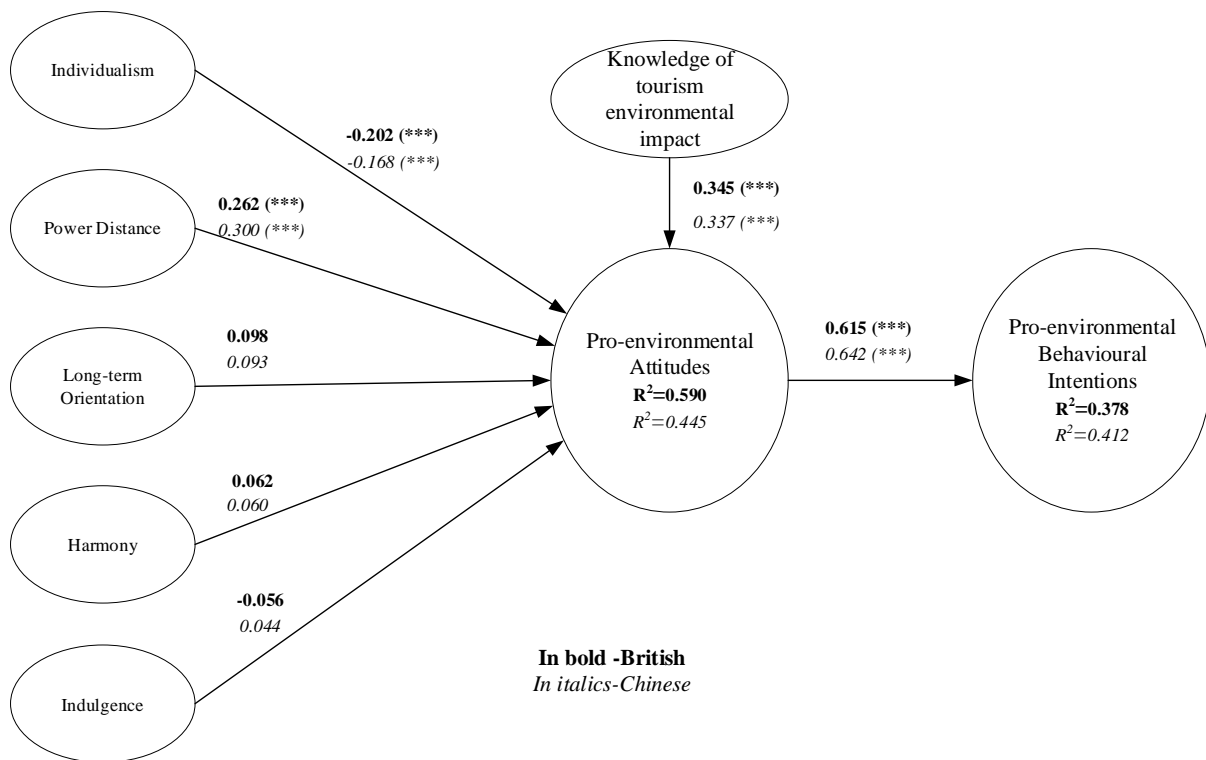


Figure 5. The results of the final standardized structural model for both national cultures